

## Dibber India International Preschools Education Services Terms and Other Regulations

The Regulations in this document are provided under the Agreement, the Dibber education services agreement between you and your Dibber Education Services Provider with respect to the Dibber Education at your Dibber Education Unit. As determined in the Agreement, the terms and conditions, definitions and interpretations in the Agreement, including in its schedules, extend their legal authority and applicability to encompass these Regulations:

I Admission	<ol style="list-style-type: none"><li>1 Admissions are generally granted on a first-come-first-serve basis, however so that we always determine.</li><li>2 All admissions are granted on non-discriminatory and non- influenceable basis, and any illegitimate attempts to influence admissions may lead to disqualification. So does providing us with untrue, incomplete or inaccurate information. Admissions will not be granted to children who do not meet the minimum age or other criteria for admission to the desired program under Applicable Law and the Dibber Education Regulations. Disputing the admission once accepted is not possible.</li><li>3 Upon admission a security deposit shall be made as determined by us.</li></ol>
II Fees	<ol style="list-style-type: none"><li>1 You shall pay or ensure payment of all fees and deposits for or associated with the Dibber Education, including all applicable taxes, in due time, whether or not the fees pursuant to some other agreement shall be paid by a third party, such as your employer.</li><li>2 Fees are non-prorated, irrevocable and non-transferable, with no possibility of refund unless otherwise is provided for by the Dibber Education Regulations. For the avoidance of doubt, any non-attendance is non-reimbursable and non-transferable. Any discounts are offered only at our discretion.</li><li>3 We may charge interests, impose penalties, suspend or permanently discontinue the performance of education services, terminate the Agreement or use any other remedies provided for in and under the Agreement and Applicable Law if you do not pay or ensure payment of any fees at any time. A daily penalty of INR 200 for up to 30 days after any fees should have been paid is imposed ordinarily if another remedy excluding this remedy is not chosen by us.</li><li>4 We are entitled to make changes to fees and fee structure.</li></ol>
III Payment of fees	<ol style="list-style-type: none"><li>1 Fees are payable from the Agreement has been entered into and shall be paid timely to the correct bank account.</li><li>2 You are responsible for any delay in our receipt of fees, including for payment to the wrong bank account. Cash and cheques payments are not acceptable.</li><li>3 We are entitled to make changes to payment terms.</li></ol>
IV Opening hours and holidays	<ol style="list-style-type: none"><li>1 Your Dibber Education Unit is generally open on workdays and available for you as outlined in the Offer Letter.</li><li>2 The holiday schedule shall be as uploaded and will be available to you on the Dibber app or any other medium. Holiday schedule may be updated from time to time or the same may be communicated to you by the Education Service Provider.</li></ol>

V Adult-child ratio	Adult-child ratio is determined by us for each Dibber Education Unit and, as applicable, their departments, having consideration to the interest of the children, including factors in this assessment such as the number of children and their age and physical and cognitive attributes (pedagogical and other needs), as well as Applicable Law.
VI Certain education rules	<ol style="list-style-type: none"> <li>1 You and your child shall conform to all environment, health and safety (EHS)-related regulations as well as other security-related Regulations and be cautious in these regards.</li> <li>2 Your Child shall attend the Dibber Education regularly and punctually.</li> <li>3 Your Child shall always carry the identity card authorized by us.</li> <li>4 You may only visit your Dibber Education Unit in agreement with your Dibber Education Unit, save in case of emergency or when directed by us.</li> <li>5 You and your Child are expected to cooperate with us at all times for the progress and well-being of the Child and be respectful and understanding towards our employees (educators and other staff).</li> <li>6 Your Child's belongings should be marked with your Child's name. We are not responsible for any loss of belongings of you and your Child.</li> <li>7 You and your Child cannot bring toys, tools and other non-Dibber items to your Dibber Education Unit as these items are not permitted.</li> <li>8 Your Child shall wear uniform as directed by your Dibber Education Unit. On birthday occasions your Child as well as the other children can be dressed in regular clothes. Distribution of food, beverages and any kind of item is only possible with prior permission of your Dibber Education Unit in writing.</li> <li>9 You and your Child shall conform to all other Regulations as communicated to you in the Dibber app or via another relevant medium from time to time.</li> <li>10 These rules apply also for Additional Caretakers and any other third party to the extent relevant.</li> </ol>
VII Transfer	Transfer of your Child to another Dibber Education Unit is regulated in the Dibber International Preschools Transfer Policy made available at <a href="http://www.dibber.in">www.dibber.in</a> .
VIII Withdrawal	Withdrawal and refund are regulated in the Dibber International Preschools Withdrawal Policy made available at <a href="http://www.dibber.in">www.dibber.in</a> .
IX Meeting the educators	<ol style="list-style-type: none"> <li>1 We organize individual interactions between you and our employees (educators and other staff) and other relevant persons to discuss and assess the development of the Child as well as collective meetings between our employees and other Caregivers with children in your Dibber Education Unit from time to time. Information on this will be communicated in the Dibber app or via another medium.</li> <li>2 You may also request individual interactions with our employees to the extent necessary in the Dibber app or another appropriate medium.</li> </ol>
X Optional services	<p>You have the option to purchase supplementary services at an additional cost, such as</p> <ol style="list-style-type: none"> <li>(i) Dibber Meal</li> <li>(ii) Transport services</li> </ol>

	<ul style="list-style-type: none"> <li>(iii) Extra-curricular activities</li> <li>(iv) After-school programs</li> <li>(v) Summer camps</li> </ul> <p>For details regarding our supplementary services, their availability and cost, please reach out to your Dibber Education Unit. Optional services are subject to the Dibber Education Regulations with those adjustments that are required (<i>mutatis mutandis</i>).</p>
<p>XI Transport</p>	<ol style="list-style-type: none"> <li>1 Transport services are supplementary services and availability varies for the different Dibber Education Units. Transport services will be provided by an external vendor, and you will be required to accept their terms and conditions as required by them.</li> <li>2 To the extent transport services are available but capacity limited, the transport services are available on a first-come-first-serve basis.</li> <li>3 Your Child shall always be accompanied by a Caregiver, and Additional Caregiver or another person authorized by you to the "drop-off point" and "pick-up point" and carry the identity card authorized by us.</li> <li>4 We may refuse to hand over your Child to any person who is not you, an Additional Caregiver or in some other way authorized by you to receive the Child.</li> </ol>
<p>XII Personal data and data protection</p>	<p>As may already consented to or be consented to elsewhere, wholly or partly, you acknowledge and accept that the Dibber Group and to the extent relevant the Extended Dibber Group and trusted partners collect and further process personal data about the Child and you and any other Caregiver or Additional Caregiver of your Child for the purposes of (i) preparation of and performance and conclusion of the Dibber Education and (ii) marketing by the Dibber Group and to the extent relevant the Extended Dibber Group and trusted partners. This may include recording your Child, Caregivers and Additional Caregivers with photography, video and audio and sharing of which, inter alia, in the Dibber app. You can manage consents you have provided, withdraw and adjust them, in the Dibber app or, if not possible in the Dibber app, by contacting us at <a href="mailto:consentmanagement@dibberfamily.com">consentmanagement@dibberfamily.com</a>. After withdrawal we shall no longer process the relevant data and delete them to the extent within our control unless something else is required by law or another legal obligation.</p>
<p>XIII Queries</p>	<p>For any queries, or concerns, you can contact the manager of your Dibber Education Unit or contact us using the Dibber app.</p>